

## Changing Young Lives Lottery Full Terms & Conditions, October 2017

Changing Young Lives Lottery is a monthly draw. Each chance costs £5 per month and upon receipt of your application we will issue you with a unique membership number which will be entered into the draw each month.

If you are a winner we will notify you by email or post as soon as possible. You may call 01603 670109 to request a winners list.

1. These Terms and Conditions are the Lottery Rules. By entering the lottery, entrants agree to be bound by these rules.
2. This lottery is being promoted by and on behalf of Break, Schofield House, Spar Road, Norwich, Norfolk, NR6 6BX.
3. Responsible Lottery Officers are Michael Rooney, Martin Green, Helen Dingle & Jeremy Bowden, Break, Schofield House, Spar Road, Norwich, Norfolk, NR6 6BX.
4. 50% of Profits from Changing Young Lives Lottery go directly towards funding Breaks services for young people and their families. The remaining 50% will be used as cash prize for the winner.
5. For the purpose of the Gambling Act 2005, this lottery is defined as a 'Small Society Lottery.'
6. Break is a registered with the Gambling Commission. Promoter Michael Rooney, Break, Schofield House, Spar Road, Norwich, NR6 6BX.
7. To enter the lottery, you must be a UK resident aged 16 (sixteen) or over. Anyone under 16 years of age who buys a ticket will immediately forfeit the right to any prize and the monies paid in respect of their ticket will be returned to them.
8. There will be one guaranteed monthly winner receiving 50% of the total proceeds of the lottery. As the lottery grows in popularity and the prize fund increases, we reserve the right to revise the prize funds and change the terms and conditions, all participants will be informed if/when this occurs.
9. All tickets shall be priced at £5 and this is paid on a monthly basis.
10. For each £5 entry a unique number is assigned (this will act as your ticket). You can have as many tickets as you like up to a maximum amount of 10 per player in any one draw.
11. All lottery ticket sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £5 per ticket to enter the lottery does not guarantee that they will win any prize.
12. The monthly draw for the prizes will take place on the last Monday of the month using a random number generator system ([www.randomnumbergenerator.com](http://www.randomnumbergenerator.com)). If the last Monday of the month is on a Bank Holiday the draw will take place on the following day. You do not need to be present at the draw to win the lottery.
13. A named officer will draw a winner every month in the presence of another person.
14. Full payment for each ticket must be received before the ticket can be entered into the draw. Payments must be received 7 days before the draw, failure to do so will exclude you from that months lottery draw. Only tickets for which full payment has been received are eligible to win the prize.

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15. Our preferred payment method is direct debit, payments can also be made by cheque or by debit/credit card.

16. The winners of the cash prize will be notified by letter or email and sent a cheque which will be made payable in the name of the entrant only.

17. All entrants are solely responsible for providing Break with their accurate and up-to-date contact details and Break will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Break of the change.

18. If a player wishes to cancel their Lottery membership, the individual player must cancel any standing order payments directly with their own bank. Please notify Break charity in writing, by phone or via e-mail.

19. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Break.

20. All complaints and disputes will be dealt with promptly, efficiently and in confidence. If you wish to make a complaint then please contact: Martin Green - Fundraising Manager, [martin.green@break-charity.org](mailto:martin.green@break-charity.org), 01603 670107 or in writing to Break, Schofield House, Spar Road, Norwich, Norfolk, NR6 6BX.

The Lottery Team will acknowledge your complaint within 7 working days. Your complaint will be fully investigated and a response issued within a further 10 working days. If you are still not happy with the response to the issue it will then be referred to Michael Rooney, Head of Commercial Services. If the matter cannot be resolved internally, it would then be referred to [IBAS](#) (Independent Betting and Adjudication Service) for further advice.

21. Break is committed to protecting the member's privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 1998 and is used solely for the purpose of processing lottery chances, subsequent entry into the lottery draw, and informing winners that they have won a prize.

22. Break reserves the right to amend these rules at any time. If Break does this, it will publish the amended rules before the same take effect.

23. In the event of the charity ceasing the operation of the lottery, the charity will refund any remaining player credit from the date of the last draw held.

24. Break reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.

25. Any prize unclaimed for a period of six months from the date of the draw will be deemed to be, and applied as if it were, a donation to Break.

26. Break shall not be liable to the member for any loss or damage suffered or arising from:-

- Any delays or failures in the postal service or other delivery methods used by Break.
- Any delays or failures in any software or other systems used by Break.
- A delays or failures in the Banking system used by Break
- Refusal by Break to accept registration of an individual as a member or the cancellation of a member.

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- Any failure to enter a chance into the draw.
- Any event beyond the reasonable control of Break

27. Each entrant should retain a copy of these Terms and Conditions for their reference.

28. This lottery is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact the GamCare helpline on 0808 8020 133 or visit their website on [www.gamcare.org.uk](http://www.gamcare.org.uk).

29. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and The Police Rehabilitation Centre, Flint House and all entrants hereby submit to the exclusive jurisdiction of the English courts.